Garage Door Not Working

Before calling this in, or making a work order request, please check for the possible solution below

1. Check that a GFCI outlet or breaker has not tripped. For a tripped GFCI outlet, check all outlets throughout the house for ones with a GFCI breaker. These outlets will have a test & reset button along with the two power receptacles, and are commonly found where water and and electricity are likely to be present, such as kitchens, bathrooms, laundry rooms, and outdoor spaces. If a GFCI is tripped, there should be a red light present. Press the reset button & watch for the green light to appear. It is important to note that a tripped GFCI will not necessarily be in the same location or near the source of the power outage.

2. Check that there is nothing obstructing the sensors along the floor on both sides of the overhead door.

3. Tripped breaker - Check the breaker box for any signs of a tripped breaker. If you see a tripped breaker, flip it all the way off and back on. Even if there are no signs of a tripped breaker, flip the breaker for the garage door off and back on, as it doesn't always appear to be tripped.

4. If your garage door is not opening with your remote, but otherwise appears to have power; try replacing the batteries in your garage remote.

If none of the above tips are successful, please submit a maintenance request through your tenant portal!

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